**FREQUENTLY ASKED QUESTIONS 3-30-2020**

Q: 52 tests is not a lot, so why aren’t more people getting tested for Novel Coronavirus?

*A: Testing supplies and kits are very limited so if you are experiencing mild symptoms you will not be tested right now. We believe a lot more people are getting tested outside the county but we do not have access to that information.*

Q: If someone tests positive for Novel Coronavirus outside of the county will it show under Scott County’s case count?

*A: Yes. Cases are shown by county of residence not where they are tested.*

Q: I know people who have gotten tested, so why does the map only show Scott County having 1 case?

*A: The map only shows positive tests or confirmed cases, it does not show the number of tests. It is* ***required by law*** *that positive cases be reported, even if they are tested out of state.*

Q: Can the health department test people?

*A: No. We do not have testing supplies or kits. We do not know when ISDH will be giving us these supplies. Tests are done by providers or hospitals and sent off to laboratories.*

Q: I have signs and symptoms of Novel Coronavirus but I cannot get tested, why is this?

*A: Testing supplies and kits are very limited so if you are experiencing mild symptoms you will not be tested right now. Those who are hospitalized, residing in long term care facilities, jails and healthcare workers are prioritized for testing.*

Q: So if I can’t get tested what should I do?

*A: If you are having signs and symptoms you should stay home and quarantine for 14 days. Everyone in your household should also quarantine. There is not a cure or treatment for Novel Coronavirus yet. Even if you tested positive you would be told to do these exact measures.*

Q: So if I can’t get tested should I not go to the hospital?

*A: If your symptoms are mild you should manage them at home, BUT if your symptoms worsen with respiratory issues or difficulty breathing seek immediate medical care. Call before you go to tell them you think you have been exposed to Novel Coronavirus.*

Q: Is Novel Coronavirus in Scott County

*A: Yes! We believe there are more positive cases in the county but cannot be tested at this time due to the shortage of supplies. Everyone should take all precautions to protect themselves, especially by obeying the state-at-home order and practicing good hand hygiene.*